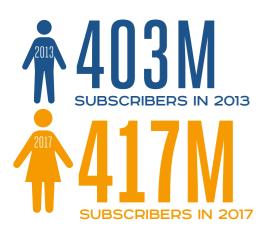
INDUSTRY AT A CROSSROADS

Unique Subscribers







The phenomenon of multiple-SIM ownership continues to distort penetration rates

Unique Active SIM Penetration

EUROPE **125%**

GLOBAL **82%**

With multiple SIM ownership common in Europe as in other regions, the number of real subscribers is significantly lower than the number of SIM connections. Multi SIM ownership in Europe and other developed markets tends to reflect the trend to multi-device ownership.

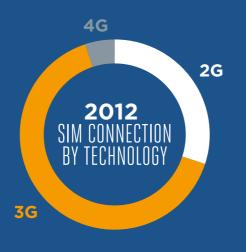


Smartphone Penetration

Smartphone penetration in Europe is already amongst the highest in the world.



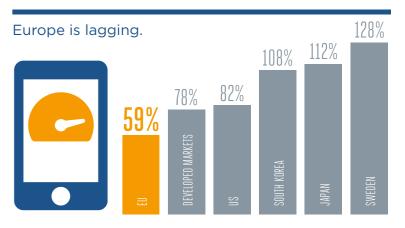
AVERAGE
SMARTPHONE
PENETRATION
2012



MBB Connections



Mobile Broadband Penetration



Mobile Data Volume

Substantial increase for Western Europe

2012
181,397 TB
PER MONTH

1,384,072 TB
PER MONTH

M2M Connections



Industry revenue trends





Areas of concern include: Competition, Economic Recession Regulation Overload, Fragmentation